



ONLINE GUEST SERVICE DIRECTORY

Welcome to Village n Life serviced places. We are delighted to host you at our establishment and encourage you to peruse this site to familiarize yourself with our facilities and services to get the full benefit and enjoyment of your stay. Our friendly, knowledgeable front office staff will assist with concierge services which include tours, adventures and restaurant bookings.

CONTACT AND EMERGENCY NUMBERS

Village n Life Control Room +27 (0)21 430 4100
E-mail mystay@vlife.co.za
Website www.villagenlife.com



Ambulance 10177
Doctor 24/7 +27 (0)82 964 5909
Police 10111

WEATHER

Visit the link below for a daily and weekly weather forecast:

www.accuweather.com



CURRENCIES

An up to date currency converter:

www.currency-converter.net

TOURS, ADVENTURES AND TRANSFERS

VNL TRAVEL

Get your own wheels and explore Cape Town at your own time and pace.

www.vnl.travel/cape-town/rental_standard.php



Book from the service centre and charge it to your room account or download the Uber app.

get.uber.com



Cards can be purchased and topped up from:

Cape Town – [Two Oceans Aquarium](#)
De Waterkant – [Cape Quarter](#)
Camps Bay – [Travel Kiosk](#)

Visit the link below for timetables and stops myciti.org.za



Visit our travel portal to ensure you enjoy everything Cape Town has to offer:
www.vnl.travel/cape-town/city_bus.php

Not to be missed:

Full Day Cape Point Tour | Full Day Winelands Tour | Half Day City Tour | Robben Island Tour | Full Day Safari
Half Day Township Tour | Shark Cage Diving | Boat Based Whale Watching



Wi-Fi

Wi-Fi lounge

All Village n Life guests can connect to our complimentary Wi-Fi lounge. Please obtain the password from the service centre.

Wi-Fi in the apartment

Guests can enjoy uncapped Wi-Fi for the duration of their stay. Fair usage policy applies

Connect to the HOTSPOT

Select the network and go to your browser. The hotspot page will appear. Please enter your voucher number and browse away.



Apple users that experience difficulty please go to your Safari settings and enable all cookies.

GENERAL GUEST INFORMATION

ACCOUNTS

All accounts should be settled on arrival and extras before check out.

BABY COTS AND HIGHCHAIRS

Baby cots and high chairs can be rented from the service centre.

CHECK IN/ OUT TIMES

Check in time is at 14h00 on the day of arrival. Check out time is at 11h00 on the day of departure. Late check outs can be arranged at an additional cost.

Please return your key, garage remote and pool towels to the service centre on departure or drop your keys in the drop safe located outside the service centre should you depart early.

Please ensure that your account is settled upon arrival.

FACILITIES AND SERVICES

COFFEE MACHINES

All units are fitted with a Nespresso machine. Pods can be purchased from the service centre.

GUEST AMENITIES

Basic amenities are supplied for the first night of stay. Washing machine and dishwasher pods can be purchased from the service centre.

EXTEND YOUR STAY

Have time to explore Cape Town and it's surroundings?

Extend your stay at one of our other properties in:

- Camps Bay
- Waterfront
- De Waterkant
- Knysna
- Hermanus
- Langebaan

BOOK NOW

We offer all guests wanting to extend their stay a special rate depending on occupancy and availability.

Contact the service centre for your extended booking.

THEATRE

Variety of theatres to choose from in and around Cape Town:

- Artscape Theatre
- Baxter Theatre
- Fugard Theatre
- Theatre On The Bay

Please contact the service centre for more information on what is currently showing or visit Computicket:

online.computicket.com



HOUSEKEEPING

Housekeeping services are offered from Monday to Saturday. Service on Sundays and public holidays is available on request at an additional charge.

Refresh Service: The service includes making beds, washing dishes, cleaning bathrooms, sweeping, garbage removal and general tidying.

Linen and towels are replaced after every fourth night. Additional towel changes are available at an additional cost.

SECURITY

Please refer to your membership card for the security details.



SPA

Special arrangements have been made to allow our guests access to Mint Wellness at The Bay Hotel and Camps Bay Retreat.

[Download the menu](#)

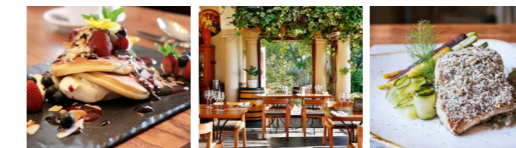
WHERE TO EAT

Experience our very own restaurants at our sister hotels:



Bistro @ The Bay Hotel
Late Night Dining at The Bay Hotel

www.thebayhotel.com/restaurants



Von Kamptz @ Camps Bay Retreat

www.campsbayretreat.com/restaurants

Staying in summer, be sure not to miss their signature BBQ evening every Wednesday and Saturday between October and April.

V&A Waterfront Restaurants

There are over 80 restaurants and eateries from which to choose in the V&A Waterfront. Whether you need a quick bite and a cup of coffee, a meal when taking a break from shopping, an after-work drink, or whether you want to have a leisurely fine-dining experience while admiring the spectacular view, there is a wide variety of choices available.

www.zomato.com/capetown/va-waterfront-restaurants



Take Away

Mr. Delivery is a door to door delivery service representing reputable restaurants.

www.mrd.com



Take Away

Mr. Delivery is a door to door delivery service representing reputable restaurants.

www.ubereats.com

QUINTESSENTIALLY CAPE TOWN

BLOGS

- [Tails of a Mermaid](#)
- [Boring Cape Town Chick](#)
- [A Gorgeous Life](#)

YOUTUBERS

- [Dan the Director](#)
- [Fun For Louis](#)
- [Mr Ben Brown](#)

CITY GUIDES

- [Cape Town City Guide](#)



VILLAGE N LIFE REALTY

Invest in a luxurious property and enjoy hassle-free ownership.

To contact our agents, visit:

www.villagenlife.realty
