

HOUSE RULES

CONTACT DETAILS

Office: +27 (64) 802 4747 – (all hours)
Security: PPA Security +27 (84) 361 2287

Emergency ER 24: 084 124 South African Police:
10 111

CONDITIONS OF OCCUPANCY / RISK

It is a condition of occupancy that the Owner, Body Corporate, Home Owner's Association or TPF Hospitality Ltd will not be held responsible for loss or damage of any property brought onto the premises, whether arising from fire, theft or from any other causes and by whomsoever caused or arising from the negligence (gross or otherwise), or wrongful act of any person in the employment of the Owner, Body Corporate, Home Owner's Association or TPF Hospitality Ltd. A safe is provided for your valuables in the apartment or at reception.

NUMBER OF OVERNIGHT OCCUPANTS

Overnight occupation is strictly according to the number of persons as per the reservations document. Number of occupant's guideline (2 per bedroom):

- 1 Bedroom: 2 people
- 2 Bedroom apartments: 4 people
- 3 Bedroom apartments: 6 people

VISITORS and PARTIES / SOCIAL GATHERINGS

No more than 4 visitors are permitted at any one time without prior arrangements with reception. Visitors should vacate the apartment and premises by 23H00. No parties or social gatherings are allowed with more than four visitors at any given time. Security has been instructed to refuse entry to visitors who are clearly intoxicated.

PARKING

Occupants/Guests are not permitted to park within the complex. Parking is available opposite Mouille Point Village entrance.

BEHAVIOUR AND NOISE

The client is responsible for the correct and decent behaviour of all the occupants. Should the client behave in such a manner which is not acceptable by civilised standards, the client and their guests will be evicted from the apartment and the estate. No loud music, shouting or any form of anti-social behaviour will be tolerated. Any client who does not adhere to requests to control their behaviour hereby authorise TPF Hospitality Ltd to switch off the electricity to the apartment. Please respect the quiet times between the hours of 23h00 and 08h00.

BBQ'S

No BBQ's are allowed on the premises.

POOL/GYM

Swimming pools are there for the enjoyment of all guests. Please exercise considerate behaviour. The swimming pool in front of the building is available to all guests. Please use own pool towels.

GARBAGE

Garbage can be placed in the black bins. Please do not place garbage in the foyer/ passage outside your front door.

CHILDREN

Children to be under adult supervision at all times and are not allowed to play in the passages, lobbies, driveways or the basement parking area.

FIREARMS

Firearms are to be declared prior to check-in in order for an arrangement to be confirmed.

HOUSEKEEPING SERVICES

Housekeeping Services on request at additional cost

LAUNDRY

Please refrain from hanging any washing outside on the balconies or in windows, railings where visible from the outside from the building.

SMOKING

All our rooms are strictly non-smoking. Ashtrays are provided for smoking outside on the terrace, balcony or courtyard. A guest who smokes in the apartments will be fined an amount equal to 1 night's accommodation.

CHECK-IN / OUT TIMES

Check in - 15:00. Check out - 11:00. Should you wish to check out after 11:00, please arrange with reception. This will be charged for and is subject to availability.

CONTROL ROOM

Mouille Point All Hours
+27 (64) 8024747